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June 14, 2004

VIA FACSIMILE
(Total No. of Pages Transmitted: 14)

To: Examiner Jason D. Cardone
Group Art Unit No.2142
U.S.P.T.O.

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From: Frederick E. Cooperrider

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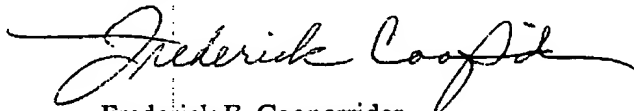
Re: Enclosed Amendment Under 37 C.F.R. §1.116
U.S. Patent Application Serial No. 09/506,603
Attorney Docket No. YO999-374
Our Reference: YOR.134

Dear Examiner Cardone:

Enclosed is an Amendment Under 37 C.F.R. §1.116 responsive to the Office Action mailed on April 13, 2004, which we request that you enter and which should place the above-referenced case in condition for allowance.

Thank you in advance for your kind consideration on this case.

Very truly yours,



Frederick E. Cooperrider
Registration No. 36,769

FEC/jkm
Enclosure

S/N 09/506,603
Docket: YO999-374

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Boivie, et al.

Serial No.: 09/506,603

Group Art Unit: 2142

Filed: February 18, 2000

Examiner: Cardone, J.

For: SYSTEM AND METHOD FOR ENFORCING COMMUNICATIONS BANDWIDTH
BASED SERVICE LEVEL AGREEMENTS TO PLURALITY OF CUSTOMERS HOSTED
ON A CLUSTERED WEB SERVER

Commissioner for Patents
Alexandria, Virginia 22313-1450

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AMENDMENT UNDER 37 C.F.R. §1.116

Sir:

In response to the Office Action dated April 13, 2004, please amend the
above-identified application as follows: